

# anello & davide

handmade shoes

## *Ways to purchase*

Obtaining the perfect shoes for your wedding is so easy. You can either visit our shop where our experienced and friendly personnel will be happy to offer guidance and professional advice. Alternatively, you can take advantage of our special delivery service.

## *Special Delivery Service*

When you order your pair of shoes they will be dispatched to your specified address and your credit/debit card will be charged accordingly. Prices shown are exclusive of p&p.

To save you valuable time, and to ensure the correct fit, we will be happy to send two pairs of shoes to you with the intention of you returning one pair to us. To request this option please tick the box on the Order Form. Payment for both pairs will be taken and the unwanted pair(s) refunded to your credit/debit card upon their return in perfect condition.

If you would like to try another style at home we will be pleased to arrange this. However, you will be charged £10 p&p for each additional style ordered.

Our bridal staff will be happy to answer any queries you may have.

For advice and guidance please contact us:

anello & davide  
15 St Albans Grove  
Kensington, London  
W8 5BP  
England

**Tel:** 0207 938 2255 **Fax:** 0207 937 7193

**Email:** [enquiries@handmadeshoes.co.uk](mailto:enquiries@handmadeshoes.co.uk)



# Terms and Conditions of Sale

## **BRIDAL SHOES**

### **Definitions**

1. The 'Customer' means the person who buys or agrees to buy the goods from the Company.
2. 'Goods' means the articles which the Customer agrees to buy from the Company
3. The 'Price' means the price for the goods including delivery costs and VAT
4. The 'Company' means Anello & Davide Ltd, 15 St Albans Grove, Kensington, London, W8 5BP

### **The Price and Payment**

1. The Price shall be the price stipulated at the time of sale and may vary from time to time depending on available materials and trading conditions, i.e. reduced price sales.
2. A charge will be made for p&p, which is not refundable.
3. The Price is inclusive of VAT, which shall be due at the rate ruling when the Company's invoice is formulated to the Customer. VAT will not be applied to any destination in the Channel Islands, Gibraltar or any other countries lying outside the EU, but local taxes may apply.
4. Payment of the price is to be made by VISA/Mastercard/Switch. Payment will be made at the point of order for the goods as originated by the Customer.

### **The Goods**

1. The Goods will be those specified on the Company's invoice, itself an exact representation of the Customer Order Form which the Customer signed.
2. The materials from which the Goods are made are of a fragile nature, i.e. satin and dupion, and are therefore sensitive to handling and treatment. Great care must be taken in handling and use of Goods made from these fabrics and materials as the Company will not entertain any claim against the Company for damage of these Goods if, in the Company's opinion, that damage has been sustained through careless use or handling.

### **UK Delivery of the Goods – From Stock**

1. Delivery of the Goods can be made either at the Company's shop at 15 St Albans Grove, Kensington, London, W8 5BP or by post to the Customer's designated address.
2. If the Customer elects to have delivery made to the Customer's designated address, delivery will be made to the Customer within 7 working days of receipt of payment.
3. Customers can elect to be sent two pairs of the Company's Goods to ensure that the size is correct.
4. The Customer's account will be debited with either one or two pairs at the point of order. The unwanted pair(s) will be refunded to the Customer's account.
5. Postage is charged at actual costs, and is not refundable. Return postage is payable by the customer.
6. The Customer must return unwanted goods in perfect condition within 7 working days, otherwise the Company will charge the Customer the full price for the Company's Goods.

### **Overseas delivery of the Goods – From Stock**

1. Overseas customers will be sent two pairs of the Company's Goods to ensure that the size is correct. Delivery will be made to the Customer's designated address within 10 - 15 working days of receipt of payment.
2. The Customer's account will be debited for both pairs of the Company's goods at the point of order. The price is inclusive of VAT which shall be due at the rate ruling when the Company's invoice is formulated to the Customer. VAT will be deducted for all deliveries outside the EU.
3. Postage is charged at actual cost, and is not refundable but will be advised in advance before sale. Return postage is payable by the customer.
4. Unwanted goods must be returned to the Company in perfect condition within a further 10 working days, upon receipt of which the Company will refund the Customer's account.